Biology 2402 – Anatomy & Physiology II

**Faculty Information**

**Name:** Dr. Thomas Crawford  
**E-Mail:** tcrawford@odessa.edu  
**Phone:** 432-335-6805  
**Office:** WMS 312

| **Office Hours** |  
| **Campus Office Hours:** | M, T, W 9:00 – 11:00 am  
Friday 8:00 - 9:00 am  
| **Online Office Hours:** | Th 2:00 – 5:00 pm |

**About Your Instructor**

Hello, I am Dr. Thomas Crawford. I am a full time Professor of Biology at Odessa College and have lived in Odessa for the last seven years. I was born in Germany on an Air Force base and have traveled the world as the 4th son of a military family. I went to high school and college in Louisiana (Geaux Tigers). My doctorate was earned in Kansas City as well as my postgraduate diplomate in Neurology. I was in private practice for 10 years and operated as many as 5 clinics simultaneously. Most of my career was dedicated to physical medicine and pain management with a medical doctor partner. After a year of retirement I quickly realized having nothing to do is not the right situation for me. I have been teaching at OC for four years and have enjoyed the scholastic environment. I teach Anatomy & Physiology I and II, Nutrition and currently, I just finished building a web based Pathophysiology course for B.S.N.’s. I have become a 'gym rat' in my older years with my day beginning around 6:00 a.m. at the OC sports center where I weightlift for an hour and do aerobics for an hour before heading to classes for the day. Obviously, Anatomy and Physiology is important to me for a number of professional and personal reasons. I certainly hope each of you enjoy the course.

**Preferred Method of Communication:**

*Please email at any time or visit in person during office hours if you are on-campus!*

**Expectations for Engagement for Instructor:**

As an instructor, I understand the importance of clear, timely communication with my students. In order to maintain sufficient communication, I will

- provide my contact information at the beginning of the syllabus;
- respond to all messages within 24 hours if received Monday through Thursday, and within 48 hours if received Friday through Sunday; and,
- notify students of any extended times that I will be unavailable and provide them with alternative contact information (for me or for my supervisor) in case of during the time I am unavailable.

As an instructor, I understand that my students will work to the best of their abilities to fulfill the course requirements. In order to help them in this area, I will

- provide clear information about grading policies and assignment requirements in the course syllabus, and
- communicate any changes to assignments and/or to the course calendar to students as quickly as possible.

As an instructor, I understand that I need to provide regular, timely feedback to students about their performance in the course. To keep students informed about their progress, I will

- post grades for discussion postings within one week of the discussion thread closing.
- provide grades for major assignments within 2 weeks of the due date or at least 3 days before the next major assignment is due, whichever comes first.

**Textbook Information and Required Hardware/Software**

**Textbook(s):**  
*Human Anatomy and Physiology, 9th edition, Elaine N. Marieb*
Hardware (Access to the following):

**Computer:** A minimum of 2GB RAM, 1.7 GHz or higher recommended, and a monitor of at least 800 X 600 resolution.

**Peripherals:** Webcam is mandatory. Speakers or headphones will be needed to listen to audio files. You should have access to a microphone if needed for assignments. **Webcam is mandatory.**

**Internet Connection:** A high-speed Internet connection (Cable or DSL) is necessary for this course. If you do not have a broadband connection you can use a computer on campus for assignments.

**Software:** Anti-virus software is highly recommended. Windows Media Player, Quick Time, Real Player, or Adobe Shockwave is recommended for playing audio or video files.

**Email:** Students enrolled in OC courses **MUST use** their **OC Gmail account** for all email correspondence. **DO NOT** use the email link that is available within Blackboard when sending email to your professor.

**Browsers and Settings:** Blackboard may be accessed from most modern web browsers: Apple’s Safari, Google’s Chrome, Mozilla’s Firefox, Mozilla’s Camino, or Microsoft’s Internet Explorer. Users have noted some compatibility issues with the latest version of Internet Explorer. Make sure to enable cookies and **disable all pop-up blockers, especially those that come with Yahoo and Google toolbars.**

**Websites:** www.MasteringAandP.com is the Publisher’s companion website for this course.

**Information About the Course**

**Course Description**

**BIOL 2402 Anatomy & Physiology II**  
(26.0707.5103) (3-3) 4 hours

This course is a continuation of BIOL 2401 and assumes foundation knowledge and skills acquired therein. Emphasis will be given to the study of the anatomical and physiological interrelationships of the endocrine, cardiovascular, immune, respiratory, digestive, urinary, and reproductive systems. Lab fee required. (COs 1, 2, 3, 4)

**Course Prerequisites:** Pass BIOL 2401 with a grade of “C” or better.

**Basic Skills:** A student should not attempt to take this course in the online environment unless you are very comfortable using a computer. You are expected to have the following basic computer skills: website navigation, word processing, send/received/save emails, organize/backup computer files, view online videos/tutorials, download software, cut and paste between a word processor and email program, change subject/title of email message, compose/reply to email messages in complete sentences.

**Course Topics:**

**Module 1:**
Chapter 16: The Endocrine System  
Chapter 17: Blood

**Module 2:**
Chapter 18: The Heart  
Chapter 19: Blood Vessels  
Chapter 20: The Lymphatic System  
Chapter 21: The Immune System

**Module 3:**
Chapter 22: The Respiratory System  
Chapter 23: The Digestive System  
Chapter 24: Cellular Respiration

**Module 4:**
Chapter 25: The Urinary System  
Chapter 26: Fluid, Electrolyte, and Acid-Base Balance  
Chapter 27: The Reproductive System

**Grading**

<table>
<thead>
<tr>
<th>Type of Assignment</th>
<th>Percentage/Points</th>
<th>Learning Objective</th>
</tr>
</thead>
</table>

**Note:** The table above should be expanded to include all types of assignments and their respective percentages or points.
Grades are calculated by the above percentages and NOT total points

Grading Scale:
*A* = 90-100
*B* = 80-89
*C* = 70-79
*D* = 60-69
*F* = 0-59

Chapter Quizzes:
Each Chapter covered will have multiple 15 question quizzes associated with the chapter. The quizzes will be graded and are required by all students to complete. Each chapter quiz may be taken twice if desired. There will be no makeup for quizzes, NO EXCEPTIONS. Each quiz has ‘negative feedback’ embedded that gives the page number range where the correct answer may be found should a student submit an incorrect answer. The successful student will research the correct answer for questions before attempting a quiz for the second time. Quizzes, homework, and Discussion Board questions will account for 30% when calculating student’s overall grade.

Homework Assignments:
There are many types of homework assignments within each Module. The types of assignments may include, but are not limited to: crossword puzzles, computer simulations, artwork labeling, listening to recorded lectures (TechSmith Relay), textbook readings, lecture quizzes, lab quizzes, discussion board postings, projects, etc. You are expected to complete all assignments whether or not they need to be turned in to your instructor. I believe you will find your success this semester will be strongly correlated to the way you approach the course. The discipline, organization, and attitude that you put into this semester will pay off. The opposite is also true – a lack of the previously mentioned attributes will certainly prevent success in this course.

Exams:
A Lecture Exam will be given after each of the four Modules. There will also be four lab exams during the semester: No make-up exams are offered for laboratory due to the extensive setup required to administer these tests. You are not allowed to copy or print exams or use another person for help - including, but not limited to telling students what questions to expect on the exam. Doing so will be considered cheating and you will be removed from the course.

Makeup Exams:
All Makeup Exams will be proctored and must be taken in a College Testing Center without the use of a book or notes. The Makeup Exam is a different exam than the normal test. Makeup exams may be essay exams. There are NO make-up exams for laboratory examinations.

Final Exam:
The Final Exam is a comprehensive exam covering both the lecture and laboratory portion of the course. The Final Exam consists of all of the information presented throughout the entire semester. No official review will be provided for the final exam as each exam is reviewed in class during the semester; however, you will be able to review your quizzes and exams upon request during office hours. Everything that is presented during the semester is important to your knowledge of the body, which is why you need to prepare for the Final Exam by studying all of your notes. As you can tell, keeping organized notes throughout the semester will really help you when it comes time to study for the Final Exam.

Discussion Requirements:
Discussion items will be posted for each Module. Details will be given within the modules for each assignment and a grading rubric is supplied. Discussion questions, homework, and chapter quizzes account for 30% of the overall grade. No ‘text-speak’ is allowed in the discussion board except in the STUDENT LOUNGE, a discussion board area for students to post anything they wish. The only rule I ask for the student lounge is to keep it professional with no insults or foul language, other than that have fun. In all discussion board assignments it is required for you to ‘reply’ to other students. This is a very important aspect of the class for us to communicate with each other effectively.

Grading Policy:
Please understand that this is a required course for allied health programs in order to prepare you to become a health care professional. Quality work and active participation is expected and not to be negotiated. Assignments or tests will be graded outside of class. You can expect feedback (your grade) on assignments within a one-week time period.

Lecture Schedule:
Weekly Schedule:
The following is a tentative week-by-week schedule for this semester. The dates do not typically change in my courses. If a date is changed, I will post an announcement in Blackboard. We will begin with Chapter 16 and proceed through the book in order until we complete Chapter 27.

Lecture Schedule: Note: All due dates listed are 7:00 am

<table>
<thead>
<tr>
<th>Week</th>
<th>Dates</th>
<th>Modules</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Aug 24 – Aug 30</td>
<td>Module 1 – Introduction, Chapter 16, Chapter 17</td>
</tr>
<tr>
<td>2</td>
<td>Aug 31 – Sept 06</td>
<td>Module 2 – Chapter 18, 19, 20, 21</td>
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<tr>
<td>3</td>
<td>Sept 07 – Sept 13</td>
<td>Module 2 – Chapter 18, 19, 20, 21</td>
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<tr>
<td>4</td>
<td>Sept 14 – Sept 20</td>
<td>Module 3 – Chapter 22, 23, Cellular respiration</td>
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<tr>
<td>5</td>
<td>Sept 21 – Sept 27</td>
<td>Module 3 – Chapter 22, 23, Cellular respiration</td>
</tr>
<tr>
<td>6</td>
<td>Sept 28 – Oct. 04</td>
<td>Module 4 – Chapter 25, 26, 27</td>
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<tr>
<td>7</td>
<td>Oct. 05 – Oct. 11</td>
<td>Module 4 – Chapter 25, 26, 27</td>
</tr>
<tr>
<td>8</td>
<td>Oct. 12 – Oct. 14</td>
<td>FINAL EXAM (last day of class)</td>
</tr>
</tbody>
</table>

Lab Schedule:

<table>
<thead>
<tr>
<th>Week</th>
<th>Dates</th>
<th>Labs</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Aug 24 – Aug 30</td>
<td>Endocrine Lab, Blood Lab</td>
</tr>
<tr>
<td>2</td>
<td>Aug 31 – Sept 06</td>
<td>Heart Lab, Heart Sounds Lab</td>
</tr>
<tr>
<td>3</td>
<td>Sept 07 – Sept 13</td>
<td>Blood Vessels Lab</td>
</tr>
<tr>
<td>4</td>
<td>Sept 14 – Sept 20</td>
<td>Lymphatics Lab, Respiratory Lab</td>
</tr>
<tr>
<td>5</td>
<td>Sept 21 – Sept 27</td>
<td>Digestive Lab</td>
</tr>
<tr>
<td>6</td>
<td>Sept 28 – Oct. 04</td>
<td>Urinary Lab, Reproductive Lab</td>
</tr>
<tr>
<td>7</td>
<td>Oct. 05 – Oct. 11</td>
<td>Laboratory Final</td>
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</tbody>
</table>

Exams Schedule:

<table>
<thead>
<tr>
<th>Exam</th>
<th>Date</th>
<th>Modules</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Sept 02</td>
<td>Chapter 16 and 17</td>
</tr>
<tr>
<td>2</td>
<td>Sept 16</td>
<td>Chapter 18, 19, 20, and 21</td>
</tr>
<tr>
<td>3</td>
<td>Sept 30</td>
<td>Chapter 22, 23, and Cellular Respiration</td>
</tr>
<tr>
<td>4</td>
<td>Oct. 12</td>
<td>Chapter 25, 26, and 27</td>
</tr>
</tbody>
</table>

Lab Exam 1 | Aug. 31 | Endocrine, Blood |
Lab Exam 2 | Sept 14 | Heart, Heart Sounds, Blood Vessels |
Lab Exam 3 | Sept 28 | Lymphatics, Respiratory, Digestive |
Lab Exam 4 | Oct. 07 | Urinary, Reproductive |

Final Exam | Oct. 14 | Final Exam (last day of class) |

Student Course Participation

As a student, I understand that I am responsible for keeping up with the course. To help with this, I will
- identify alternative computer and internet access in case my primary computer crashes or my internet service is unavailable;
- recognize that the college provides free Wi-Fi and computer labs during regular campus hours to help me with accessing my course; and,
- understand that my instructor does not have to accept my technical issues as a legitimate reason for late or missing work if my equipment or service is unreliable.

As a student, I understand that it is my responsibility to communicate quickly with the instructor any issue or emergency that will impact my involvement with or performance in the class. This includes, but is not limited to
- getting “kicked off” of the system during tests or quizzes;
- having trouble submitting assignments; and
- dealing with a traumatic personal event.

As a student, I understand that it is my responsibility to understand course material and requirements and to keep up with the course calendar. While my instructor is available for help and clarification, I will
- seek out help from my instructor and/or from tutors;
- ask questions if I don’t understand; and
access my course several times during the week to keep up with assignments and announcements.

Course Policies

Disclaimer
This syllabus is tentative and subject to change in any part at the discretion of the instructor. Any changes will be in accordance with Odessa College policies. Students will be notified of changes, if any, in a timely manner.

Original Effort
The work submitted for this course must be original work prepared by the student enrolled in this course. Efforts will be recognized and graded in terms of individual participation and in terms of ability to collaborate with other students in this course.

Digital Protocol
Cell phones must be placed on either vibrate or silent mode and are to be accessed in emergency cases only. The use of laptops or any other digital device is permitted in order to facilitate note-taking relative to instruction. Any written assignments will be submitted electronically on Blackboard. The electronic recording of the time on Blackboard will be considered the time of assignment submission. Take necessary steps to ensure that your assignments are submitted on “Blackboard” time. Back-up and/or additional copies of all assignments submitted is encouraged. Computers/printers are available to OC students in the LRC (301-303); therefore, not having access to a computer due to technical issues (crash; corrupted files) will not be considered as an acceptable reason for not completing assignments. If there is a loss of server connection with Odessa College due to maintenance, then an email will be sent to student with pertinent information and status reports. Assignments submitted electronically need to be WORD documents (doc or docx).

Attendance Policy
This is NOT a self-paced course. Students are expected to make contact with the instructor each week by submitting assignments, posting to the Discussion Board, and/or asking questions. Students that neglect to log in to Blackboard and/or submit assignments each week are setting themselves up for failure. Please understand it is your duty as a student to log into Blackboard at least 5 days per week with a gap of no more than 24 hours spent away from the course. Students failing to log in to the course for three consecutive days will receive a ‘Starfish’ notification for their absence. These alerts are automatically generated and sent to me as well.

Grade Inquiry Policy
It is the responsibility of the individual taking this course to maintain accurate track of assignment submissions and grades. There will be opportunities during the semester to meet with the instructor to discuss your academic progress. Contact the instructor to schedule an appointment. Class time will not be used for grade inquiries. All grades are final.

General Course Requirements
1. Login to the course and participate.
2. Contribute and cooperate with civility.
3. Submit assignments on time. Late work will not be accepted. Medical and/or family circumstances that warrant an extension on assignments need to be presented to the instructor. Extensions will be allowed at the instructor’s discretion.

Incomplete Policy
An ‘Incomplete’ grade may be given only if:
1. The student has passed all completed work
2. If he/she has completed a minimum of 75% of the required coursework. A grade of an “I” will only be assigned when the conditions for completions have been discussed and agreed upon by the instructor and the student.

Core Objectives (COs)

Description of Core Objectives (COs)
Given the rapid evolution of necessary knowledge and skills and the need to take into account global, national, state, and local cultures, the core curriculum must ensure that students will develop the essential knowledge and skills they need to be successful in college, in a career, in their communities, and in life. Therefore, with the assistance of the Undergraduate Education Advisory Committee, the Coordinating Board has approved guidelines for a core curriculum for all undergraduate students in Texas.

Through the application and assessment of objectives within the institution’s core curriculum, students will gain a foundation of knowledge of human cultures and the physical and natural world; develop principles of personal and social responsibility for living in a diverse world; and advance intellectual and practical skills that are essential for all learning. Appropriate Odessa College faculty periodically evaluates all of the courses listed in the descriptions on the following pages of this catalog and keys them to Odessa College’s Institutional Core Objectives (ICOs), as defined by the Texas Higher Education Coordinating Board (THECB). (Source: Odessa College Catalog of Courses 2012-2013, page 73)

Odessa College’s Core Objectives (COs):
1. Critical Thinking Skills (CT) - to include creative thinking, innovation, inquiry, and analysis, evaluation and synthesis of information
2. Communication Skills (COM) - to include effective development, interpretation and expression of ideas through written, oral and visual communication
3. **Empirical and Quantitative Skills (EQS)** - to include the manipulation and analysis of numerical data or observable facts resulting in informed conclusions

4. **Teamwork (TW)** - to include the ability to consider different points of view and to work effectively with others to support a shared purpose or goal

5. **Social Responsibility (SR)** - to include intercultural competence, knowledge of civic responsibility, and the ability to engage effectively in regional, national, and global communities

6. **Personal Responsibility (PR)** - to include the ability to connect choices, actions and consequences to ethical decision-making

**Discipline Core Statement**

**Life and Physical Sciences**

Each course included in the Core Curriculum for Life and Physical Sciences was selected based upon its ability to satisfy the requirements of this Foundational Component Area. Lab courses were selected to provide students with options that are likely to transfer in cases where the student does not complete the Core.

Core courses in the Life and Physical Sciences focus on describing, explaining, and predicting natural phenomena using the scientific method. These courses also involve the understanding of interactions among natural phenomena and the implications of scientific principles on the physical world and on human experiences.

<table>
<thead>
<tr>
<th>Foundational Component Area</th>
<th>SCH</th>
<th>CT</th>
<th>COM</th>
<th>EQS</th>
<th>TW</th>
<th>SR</th>
<th>PR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Life and Physical Sciences</td>
<td>6</td>
<td></td>
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Courses in this category focus on describing, explaining, and predicting natural phenomena using the scientific method. Courses involve the understanding of interactions among natural phenomena and the implications of scientific principles on the physical world and on human experiences.

**Course Objectives**

1. Demonstrate proficiency utilizing a vocabulary of anatomical and medical terms related to the body.
2. Identify important anatomical structures in the endocrine, cardiovascular, immune, respiratory, digestive, urinary, and reproductive systems.
3. Demonstrate knowledge of the physiology of each organ system covered.
4. Explain the interrelationships between structure and function for each organ system covered.
5. Develop skill identifying microscopic cells and tissues of organ systems covered.
6. Apply the principles of chemistry to the human body.
7. Explain the principle of homeostasis and the major control mechanisms for maintaining homeostasis.
8. Analyze the interactions of covered organ systems in maintaining homeostasis.

**Learning Outcomes**

<table>
<thead>
<tr>
<th>Outcome</th>
<th>CO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1, 6, 7, 8</td>
<td><strong>Critical Thinking Skills</strong> - to include creative thinking, innovation, inquiry, and problem solving</td>
</tr>
<tr>
<td>1, 3, 4, 5, 7</td>
<td><strong>Communication Skills</strong> - to include effective development, interpretation, and expression of thoughts and information in multiple modes</td>
</tr>
<tr>
<td>3, 4, 8</td>
<td><strong>Empirical and Quantitative Skills</strong> - to include the manipulation and analysis of numerical data or observable facts resulting in informed conclusions</td>
</tr>
</tbody>
</table>
facts resulting in informed conclusions

1, 2, 4, 5

Teamwork - to include the ability to consider different points of view and support a shared purpose or goal

Social Responsibility - to include intercultural competence, knowledge, and engagement in regional, national, and global communities

Personal Responsibility - to include the ability to connect choices with decision-making

Odessa College Policies

Tuition Discounts

The “First Course is Free” discount waives standard tuition and fees for the first 3 credit hours taken at Odessa College. The discount applies to high school graduates taking their first class at Odessa College as well as transfer students taking their first class at Odessa College.

The “Academic Progress Discount” provides a 10% tuition discount upon completion of 30 credit hours until reaching 45 credit hours. It provides a 20% discount upon completion of 45 credit hours until reaching 60 credit hours. Student must maintain a 2.0 GPA to remain eligible for the discount.

Academic Policies

Note that the OC Student Handbook states (page 32) that “[i]n cases of academic dishonesty, the instructor has the authority to impose appropriate scholastic penalties. Complaints or appeals of disciplinary sanctions may be filed in accordance with the college due process procedure. Copies of the college due process procedure are available in the office of The Director of Student Life (CC104).”

For more information on your rights and responsibilities as a student at Odessa College, please refer to the following: The 411 of OC: Student Handbook 2012-2013; Student Rights & Responsibilities http://www.odessa.edu/dept/studenthandbook/handbook.pdf

Scholastic Dishonesty

Scholastic dishonesty shall constitute a violation of these rules and regulations and is punishable as prescribed by board policies. Scholastic dishonesty shall include, but not be limited to, cheating on a test, plagiarism and collusion.

“Cheating on a test” shall include:

· Copying from another student's test paper
· Using test materials not authorized by the person administering the test.
· Collaborating with or seeking aid from another student during a test without permission from the test administrator.
· Knowingly using, buying, selling, stealing or soliciting, in whole or in part, the contents of an unadministered test.
· The unauthorized transporting or removal, in whole or in part, of the contents of the unadministered test.
· Substituting for another student, or permitting another student to substitute for one's self, to take a test.
· Bribing another person to obtain an unadministered test or information about an unadministered test.
· "Plagiarism" shall be defined as the appropriating, buying, receiving as a gift, or obtaining by any means another's work and the unacknowledged submission or incorporation of it in one's own written work.
· "Collusion" shall be defined as the unauthorized collaboration with another person in preparing written work for fulfillment of course requirements. (Source: Odessa College Student Handbook 2012-2013, page 29-30)

Special Populations/Disability Services/Learning Assistance

Odessa College complies with Section 504 of the Vocational Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. If you have any special needs or issues pertaining to your access to and participation in this or any other class at Odessa College, please feel free to contact me to discuss your concerns. You may also call the Office of Disability services at 432-335-6861 to request assistance and accommodations.
Odessa College affirms that it will provide access to programs, services and activities to qualified individuals with known disabilities as required by Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act of 1990 (ADA), unless doing so poses an undue hardship or fundamentally alters the nature of the program or activity. Disabilities may include hearing, mobility or visual impairments as well as hidden disabilities such as chronic medical conditions (arthritis, cancer, diabetes, heart disease, kidney disorders, lupus, seizure disorders, etc.), learning disabilities or psychiatric or emotional disabilities. A student who comes to Odessa College with diagnosed disabilities which may interfere with learning may receive accommodations when the student requests them and submits proper documentation of the diagnosis. A Request for Accommodations form and guidelines for beginning the request process are available in the OC Help Center or on the Odessa College website at [http://www.odessa.edu/dept/counseling/disabilities/index.htm](http://www.odessa.edu/dept/counseling/disabilities/index.htm). The college strives to provide a complete and appropriate range of services for students with disabilities such as assistance with testing, registration, information on adaptive and assistive equipment, tutoring, assistance with access and accommodations for the classroom where appropriate. For information regarding services, students with disabilities should contact the Office of Disability Services in the OC Help Center located in Room 204 of the Student Union Building or call 432-335-6433.

(Source: Odessa College Catalog of Courses 2012-2013, page 52)

**Dropping a Course or Withdrawing from College**

Students wishing to drop a non-developmental course may do so online using WebAdvisor, at the Wrangler Express, or Registrar’s Office. A student wishing to drop a developmental course or withdraw from college should obtain a drop or withdrawal form from the Wrangler Express or the Registrar’s Office. Students are encouraged to consult with instructors prior to dropping a class. Students may not completely withdraw from the college by use of the Web. Students must drop a class or withdraw from college before the official withdrawal date stated in the class schedule. Students who are part of the Armed Forces Reserves may withdraw with a full refund if the withdrawal is due to their being ordered into active duty. A copy of the student’s orders must be presented to the Registrar’s Office at the time of the withdrawal. For details, please contact the Office of the Registrar.

*No longer attending class does not automatically constitute withdrawal from that class, nor does a student’s notification to an instructor that the student wishes to be dropped. Failure of a student to complete the drop/withdrawal process will result in a grade of “F.”* (Source: Odessa College Catalog of Courses 2012-2013, page 36)

**Student Support Services and Technical Support**

**Blackboard Support**

I can’t log into my Blackboard Course, who do I contact?

Contact the Student Success Center: 432-335-6673 or online at [https://www.odessa.edu/dept/ssc/helpdesk_form.htm](https://www.odessa.edu/dept/ssc/helpdesk_form.htm). The SSC can provide you with your Blackboard login name. If you are not sure what your password is, they can reset your password.

I’m having a problem in my Blackboard Course, who do I contact?

For any problem that you have in your online course, always contact your Instructor first. Refer to the Instructor’s Contact Information area of the Syllabus for their preferred method of contact and the expected response time.

**Additional Blackboard Help Resources:**

<table>
<thead>
<tr>
<th>Service</th>
<th>Assistance Provided</th>
<th>Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blackboard Help for Students</td>
<td>Website with a searchable list of topics on how to navigate and use Blackboard for online courses.</td>
<td>Online <a href="https://www.odessa.edu/dept/ssc/helpdesk_form.htm">Click here.</a></td>
</tr>
<tr>
<td>Blackboard On Demand Learning Center for Students</td>
<td>This website provides an extensive list of short tutorial videos for student activities performed in Blackboard.</td>
<td>Online <a href="https://www.odessa.edu/dept/ssc/helpdesk_form.htm">Click here.</a></td>
</tr>
<tr>
<td>Blackboard Collaborate: First Time Users</td>
<td>If you have never used Blackboard Collaborate before, this website provides a system requirements check, configuration instructions, and training and resources area.</td>
<td>Online <a href="https://www.odessa.edu/dept/ssc/helpdesk_form.htm">Click here.</a></td>
</tr>
<tr>
<td>Blackboard Collaborate: Essentials for Participants</td>
<td>This website provides essential information for Participants of Collaborate sessions. Any Collaborate user, whether first-time or experienced, would benefit from reviewing the information here.</td>
<td>Online <a href="https://www.odessa.edu/dept/ssc/helpdesk_form.htm">Click here.</a></td>
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</tbody>
</table>
Student E-mail Support

How do I set up, access, or update my Odessa College Student E-mail account?

Go to this website and follow the directions on the page: [http://www.odessa.edu/gmail/](http://www.odessa.edu/gmail/).

I can't access my student email! I forgot my password!

Contact the Student Success Center: 432-335-6673 or online at [https://www.odessa.edu/dept/ssc/helpdesk_form.htm](https://www.odessa.edu/dept/ssc/helpdesk_form.htm). They can provide you with assistance in accessing your student email (created by OC) and can also assist with resetting your student email password. Make sure to have your student ID number available!

Your Blackboard login name is associated with your OC created student email account. All Correspondence for this course will be submitted using your Odessa College student email address.

Support for Students with Disabilities

How do I contact the Office of Special Populations?

<table>
<thead>
<tr>
<th>Main Number</th>
<th>432-335-6861</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campus Location</td>
<td>SUB 204N in the Student Union Building</td>
</tr>
<tr>
<td>Email</td>
<td>Becky Rivera-Weiss - <a href="mailto:brivera@odessa.edu">brivera@odessa.edu</a></td>
</tr>
<tr>
<td>Website</td>
<td>To find out more about services provided by the Special Populations office, please visit: <a href="http://www.odessa.edu/dept/counseling/disabilities/index.htm">http://www.odessa.edu/dept/counseling/disabilities/index.htm</a></td>
</tr>
</tbody>
</table>

Learning Resources Center (LRC; Library)

How do I contact the Learning Resource Center?

<table>
<thead>
<tr>
<th>Main Number</th>
<th>432-335-6640</th>
</tr>
</thead>
<tbody>
<tr>
<td>FAQ Service</td>
<td>LibAnswers: <a href="http://libanswers.odessa.edu">http://libanswers.odessa.edu</a></td>
</tr>
</tbody>
</table>
| Contact a Specific OC Librarian | Pat Quintero at 432/335-6350 or pquintero@odessa.edu  
Donna Clark at 432/335-6645 or dclark@odessa.edu  
Carolyn Petersen at 432/335-6641 or cpetersen@odessa.edu |
| LRC Services and Guidelines Website | [https://www.odessa.edu/dept/library/services/index.htm](https://www.odessa.edu/dept/library/services/index.htm) |

Equipment and Services Provided:

The Murry H. Fly Learning Resources Center (LRC) supports the college's curriculum resulting in a primary emphasis on each student's individual study and research needs. The faculty and staff work with the LRC's Technical Services and Public Services Departments in choosing materials to support all college programs. More than 59,000 books, 50,000 electronic books, 350 current periodicals, 6,700 media holdings, eight newspapers, and 60 databases are available to enhance the educational process.

<table>
<thead>
<tr>
<th>Equipment/Services Available</th>
<th>Used For</th>
<th>Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books, videos, CDs</td>
<td>Research</td>
<td>On Campus and Online</td>
</tr>
<tr>
<td>Specialized databases not available online for free</td>
<td>Research</td>
<td>On Campus and Online</td>
</tr>
<tr>
<td>Magazines, newspapers, &amp; scholarly journals</td>
<td>Research</td>
<td>On Campus and Online</td>
</tr>
<tr>
<td>Computers</td>
<td>Research &amp; word processing</td>
<td>On Campus</td>
</tr>
<tr>
<td>Equipment/Services Available</td>
<td>Used For</td>
<td>Available</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>----------</td>
<td>-----------</td>
</tr>
<tr>
<td>Tutoring by CRLA &amp; Avid trained tutors</td>
<td>Understanding course work and motivation</td>
<td>On Campus and Online <a href="#">Click here for more information.</a></td>
</tr>
<tr>
<td>Student Information Seminars (SIS)</td>
<td>Demo email, Blackboard and SSC resources</td>
<td>On Campus and Online <a href="#">Click here for more information.</a></td>
</tr>
<tr>
<td>Study Skills</td>
<td>Tools needed to succeed</td>
<td>On Campus and Online <a href="#">Click here for more information.</a></td>
</tr>
<tr>
<td>Basic Technology</td>
<td>To navigate classes, email, etc.</td>
<td>On Campus and Online</td>
</tr>
<tr>
<td>Plato Web</td>
<td>Practice for TEAS test and basic math, science, etc.</td>
<td>On Campus and Online <a href="#">Click here for more information.</a></td>
</tr>
<tr>
<td>Project T.I.E.</td>
<td>Practice for GED/COMPASS</td>
<td>On Campus and Online <a href="#">Click here for more information.</a></td>
</tr>
<tr>
<td>Student Orientation/Tour</td>
<td>Show individual students where their classes will be. SIS presentation</td>
<td>On Campus</td>
</tr>
<tr>
<td>M.O.R.E. Mentoring Program</td>
<td>Networking, tips to navigate college life successfully</td>
<td>On Campus <a href="#">Click here for more</a></td>
</tr>
</tbody>
</table>

**Student Success Center (SSC) / AVID Center**

**How do I contact the Student Success Center?**

*Appointments are preferred, but walk-ins will be served as soon as possible.*

<table>
<thead>
<tr>
<th>Main Number</th>
<th>432-335-6673</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campus Location</td>
<td>1st floor of the Library</td>
</tr>
<tr>
<td>Website with Additional Help and Information</td>
<td><a href="http://www.odesa.edu/dept/ssc/">http://www.odesa.edu/dept/ssc/</a></td>
</tr>
</tbody>
</table>

**Live Online Assistance / Chat**

[Click Here](#) *(If no one is currently available, please put your email and question(s) in the appropriate areas of the form and hit ‘send.’ Your question(s) will be addressed as soon as an SSC staff member becomes available.)*

**Equipment and Services Provided:**

The purpose of the Odessa College Student Success Center is to provide assistance to students in meeting their academic and career goals. The SSC strives to continually provide new and updated resources that will empower all Odessa College students to succeed at OC and beyond.
**Veterans Support**

**How do I contact the office for Veteran’s Outreach?**

<table>
<thead>
<tr>
<th><strong>Main Number</strong></th>
<th>432-335-6833</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Campus Location</strong></td>
<td>204M (Help Center) in the Student Union Building</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td>Gloria Rangel - <a href="mailto:grangel@odessa.edu">grangel@odessa.edu</a></td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td>To find out more about services provided by the Veteran’s Outreach office, please visit: <a href="http://www.odessa.edu/dept/counseling/veterans/index.htm">http://www.odessa.edu/dept/counseling/veterans/index.htm</a></td>
</tr>
</tbody>
</table>