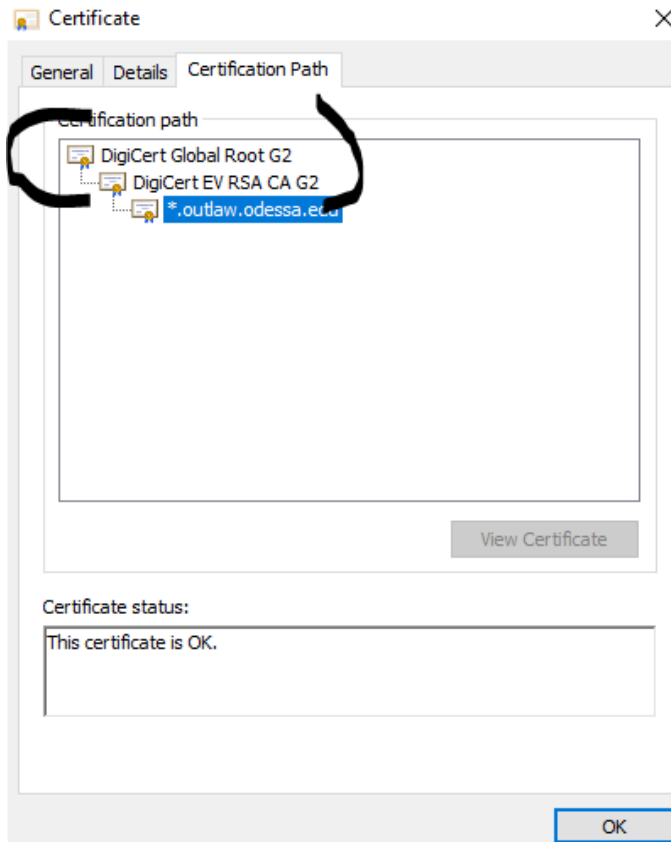


When an individual's computer does not trust our DigiCert certificate, the certificate will need to be installed into the system's trusted root certification store and intermediate certificate store. These can be downloaded clicking the link below and following the prompts to the correct cert store:

<https://www.digicert.com/kb/digicert-root-certificates.htm>

These are the two certificates to install and download from the website link above:

<b>DigiCert Global Root G2</b> <a href="#">Download PEM</a>   <a href="#">Download DER/CRT</a>	Valid until: 15/Jan/2038 Serial #: 03:3A:F1:E6:A7:11:A9:A0:B8:28:64:B1:1D:09:FA:ES SHA1 Fingerprint: DF:3C:24:F9:BF:D6:66:76:1B:26:80:73:FE:06:D1:CC:8D:4F:82:A4 SHA256 Fingerprint: CB:3C:CB:B7:60:31:E5:E0:13:8F:8D:D3:9A:23:F9:DE:47:FF:C3:5E:43:C1:14:4C:EA:27:D4:6A:5A:B1:CB:5F Demo Sites for Root: <a href="#">Active Certificate</a> <a href="#">expired</a> <a href="#">revoked</a>
<b>DigiCert EV RSA CA G2</b> <a href="#">Download PEM</a>   <a href="#">Download DER/CRT</a>	Issuer: DigiCert Global Root G2 Valid until: 07/July/2030 Serial #: 01:67:8F:1F:EF:88:22:55:D8:80:A7:0E:6B:7B:B2:20 SHA1 Fingerprint: 09:0A:16:F9:BA:16:00:1B:2E:C1:30:F8:05:23:ES:BS:EB:25:91:58 SHA256 Fingerprint: 95:88:EF:74:19:9E:45:AC:EF:CC:CF:C0:C4:70:10:E9:F2:A3:7A:1D:D4:4C:61:AR:E1:C6:B3:34:DA:SA:F6:14



Below is a link from Microsoft with directions to install the certificates:

<https://docs.microsoft.com/en-us/skype-sdk/sdn/articles/installing-the-trusted-root-certificate>

Remember: One will go to Trusted Root Certification Authorities store, and the other will go to Trusted Intermediate Authorities.

[How to install the Secury SSL certificate on Mac OSX ?](#)